

REPAIR / RETURN FORM

ATTENTION! Please include this form with your return shipment



RETURN ADDRESS

Hetronic BV
attn. Technical Department
Rijnkade 15
1382 GS Weesp
The Netherlands

T +31 (0)294 23 98 70

E info@hetronic.nl

YOUR DETAILS

Company name

Last name

First name

Address (line 1)

Address (line 2)

Country

Telephone number (include country code)

Email address

Date (dd/mm/yyyy)

Your reference / order number

ITEM / SYSTEM 1

Quantity Item number / description

Included items

Hetronic Production-No.

Hetronic System-No.

Order number

Reason*
(A to D)

Action*
(1 to 5)

Information, comments, defect and/or complaint(s)

ITEM / SYSTEM 2

Quantity Item number / description

Included items

Hetronic Production-No.

Hetronic System-No.

Order number

Reason*
(A to D)

Action*
(1 to 5)

Information, comments, defect and/or complaint(s)

* Legend 'Reason'

- A Incorrectly delivered
- B Incorrectly ordered
- C Item / system / component defective
- D Does not meet expectations

* Legend desired 'Action'

- 1 Repair (indicate defect in 'Information')
- 2 Replace
- 3 Credit requested
- 4 Test whether everything still works
- 5 Form sent for information only